

LiLI Board Meeting  
January 7, 2003

**Attendance:** Dan Lester – BSU, Marsha Beckwith – Boise Schools, Karen Ganske – Nampa Public, Tom Olsen, Ron Force – UofI, Ruth Funabiki – UofI Law, Erin McCusker – Boise Basin Library District, Kay Flowers - ISU, Tim Brown – BSU, Charles Bolles – ISL, Frank Nelson – ISL, Jan Wall – ISL, Michael Samuelson – ISL, Charlotte Fowles – ISL, Gina Pershicini – ISL, Ann Joslin – ISL, Sonja Hudson – ISL, Anne Abrams – ISL.

**LiLI-D Renewal of Databases:** Charlotte (Handout provided)

We went through the basic process for the RFP with an internal evaluation team, second product evaluation team, and vendor presentations. Evaluators utilized databases and evaluated them. The scores compiled and points assigned. By applying a formula, the proposals with the highest points were selected.

ISL is in the process of putting together marketing materials. Messages will be placed on LibIdaho as well as mailings. The training schedule is on handout. Dates & places not yet on website.

BigChalk and EBSCO training: There will be 2 rooms for each training site. Each will give a morning and afternoon presentation. The first round of training will be geared toward K-12 products, but will not be exclusive to school libraries. It will be basic training to get them into the databases, hints, tips, pointing out resources available through the two vendors.

The vendors are interested in presenting at Spring Conferences for ILA and at the Annual ILA Conference in the Fall. Another possible training option is Webex, which allows a sales person to teleconference with instructor taking control of workstations to push information.

Right now, the ProQuest training is pending. They are looking at possible 2-hour sessions in March to get people used to using newspaper database.

Not sure what's going on with Medline; we should have some information by the end of the week. There will be 4 additional databases through BCR that will be added with the Agricola, CancerLit, 2 Spanish language databases (Medica Latina and Fuente Academica).

Ron Force said he is very pleased by the process that was gone through with this. The team did a good job. Several Board members agreed.

Gina shared news that OCLC has assigned a representative to handle negotiating group purchases of electronic services in case any libraries are interested in other products outside of the LiLI Databases. The new contact is Amy Crawford, Electronic

Resources Manager. She can be reached at either Amy\_Crawford@oclc.org or 800-854-5753.

### **LiLI Marketing Plan:** Anne Abrams

Anne gave a presentation that was created to help market LiLI-D to Idahoans. Board members were provided with a copy of the PowerPoint presentation, with notes for presenting, and asked to give the 10-minute presentation to Education groups in their area. It was noted that it would be good to present the information to community groups, too, such as Rotary, Kiwanis, Chambers of Commerce and other groups. We would like to be sure that people are aware that the LiLI Databases are a very important piece of library services and stress the importance of supporting the local library.

### **Idaho Courier Backbone:** All

While the ORBIS courier service remains active in northern Idaho, it is still not up in southern Idaho. Gina contacted some courier companies to see if there were any providing services in the southern part of the state. While none were, if they had a reason to, they might be able to extend their services. We would need to estimate how many items would move through the courier, how many libraries would participate, and how often stops would be made at those sites. Gina suggested we survey libraries in southern Idaho to determine the amount of ILL activity and see what kind of interest and commitment there was on the part of the libraries to support a courier service. If we could estimate the amount of materials traffic, we might be able to estimate courier costs and some kind of comparison to postal service costs.

It was mentioned that linking an Idaho courier with the ORBIS courier could change the number tremendously. It was agreed that linking with the ORBIS system was preferred and a key in making the service a success.

Survey should include how much money a library would be willing to put up for a 1-year trial. If libraries are not willing to commit funds, the likelihood of success is minimal.

The Oregon State Library is hiring a consultant to look at their courier service. Can we tap into their information about couriers? It would be nice to know what they are looking at and why.

So far ORBIS has been unable to identify a company that is willing to cover the region. We need to do the research to get them the information.

Get the numbers from ISU, BSU, Twin Falls Public, and Lynx libraries etc. Over time we'll talk to CSI. Gina will contact Lynx, Twin Public and the major libraries that would be drop sites to get the needed information to talk to courier services,

including acceptable turnaround times. We may want to do some mail analysis to see what deliver time is for postal delivery now.

**LiLI Board Vacancies:** All

We have 2 vacancies on the board right now. One was Paul Holland's position. Tom Olsen recently left his position at Boise Schools, he agreed to serve a bit longer with the LiLI Board, but today is his last meeting. After June, 3 more positions (Paul Krause, Tim Brown, and Ron Force) will be expiring, but each has an opportunity to serve another term. We hope they will choose to stay on with the LiLI Board.

Until then, we'd like to address the existing open positions. One position is for a school representative; the other a public library from the Southeast regional of the state. The EILNet libraries have requested representation on the LiLI Advisory Board. They've suggested possibly Suzy Ricks of EITC, Mary Nate from Bear Lake, or Karen Tate from the Portneuf Library.

A number of names were suggested for a school representative including Jennifer Carrico of Wallace High School, Mary Ann Funk of Lewiston, LeAnn Wicks of Grangeville Elk City District 241, Susie Jones from the Buhl High School, Judy Youngman of Filer High School, and Cora Caldwell from Gooding High School.

There was agreement to find a school person from the Magic Valley and agreement to find a representative from EILNet. Gina will work on identifying the representatives and get the names to Charlie who makes the appointment.

**Reciprocal Borrowing in Idaho:** All

At the last meeting, the Board decided to create a simplified agreement in order to move forward. Gina prepared a Reciprocal Borrowing in Idaho Agreement for the group to start from. It identifies Idaho Code 33-2620 for failure to return materials borrowed from a state funded lending organization. The agreement also outlines the libraries' responsibilities and the borrowers' responsibilities. It is a volunteer agreement, and there is no money involved.

This is an indefinite agreement. It takes 30 days for any library to get out. We don't need cards for reciprocal borrowing. Libraries agree to participate or not. We keep the list of participating libraries current on the web site. Gina will ask Anne Abrams to help develop a display for the library to promote their participation in the program.

Under section IV, eliminate 3 and 4. Do we want the maintenance issues involved with updating a reciprocal borrowing sticker or card? Every card does not work in every circulation system because of varying bar codes; so many libraries will issue their own library card anyway. Every library will have their own quirks that they need to automate this into their automatic system.

There was agreement to have no LiLI card or sticker.

Gina will make the changes recommended and make the revised document available to the library community for review. She will post on LibIdaho asking for comments to be directed to the LiLI Board. We can collect comments through mid-February, the LiLI Board can make a decision by the end of February, then the agreement can be ready for implementation by March. In time for libraries to work with their board, get it in place, and promote as a part of National Library Week.

### **Statewide Networking - Status: All**

A discussion to make sure our activities continue to be in line with our statewide networking goals. Question: How do you see a statewide network forming? Our goal is to get the libraries together, if that be through a shared catalog, courier service etc.

North Idaho has a strong regional catalog, the possibility is there in the east and assuming the grant proposal is successful in the Southwest. If Lynx is ever able to join in, if these major regional catalogs tie together, this covers a large percentage in the state. If others can continue to be encouraged to join in, we will be on the way and on the right track. There are always those people that don't support libraries; therefore there will always be those who don't participate.

How much time do we spend encouraging them? Do wait for an attitude shift, change in staff, changing expectations of population, etc. Do you think there has been an attitude shift over the years?

People who have been here longest have seen the change. Shared networks have the shared expertise. There isn't one person controlling the whole arena.

This is not something that is going to come overnight. We can't overestimate the influence that VALNet has had. It has become a model we can point to to convince others. It is important to have the money to spend on this. Again, it is education.

The State Library has received LSTA grant projects that are very relevant to statewide networking—Development of a Southwest Library Consortium and a Universal Borrowing project for WIN. If these are granted, both of these projects will go a long way to reinforce the infrastructure for statewide network.

Is the LiLI Board advocating Endeavor? Endeavor isn't perfect for every library, but it best option right now for the multi-type library networking.

We are advocating internetworking and at this time that means Endeavor, but it doesn't mean you can't do internetworking with other products. A few years ago Z39.50 looked like the best solution, but that's changed. Right now Endeavor looks like the best, but in the coming years that may change as well.

It may be that the Z39.50 technology will be used in connecting consortia databases. Where we are at is providing LSTA funds or whatever we might have to encourage libraries to join and keep the annual cost manageable, but right now we're not there.

One of the attitudes that this will help change is some directors in this area of the SW attended the automation meetings with the assumption that it was more than they could afford. Once we know what it's going to take we may be able to get over much of that.

The LSTA Act is up for re-authorization, which has not happened. A war with Iraq may hamper this. The legislature has either 2 or 3 years after the legislation dies before they have to make a decision. It depends on what the priorities are at the national level. Without LSTA money, the initial outlay for these types of projects would be impossible. If another network is merging in, they already have operational costs that are built into their system to fall back on.

What's happening at the different areas of the state?

One of the things that some at BSU have been talking about is the idea of running another application of TD (Tell Dan) Net for LiLI, it would function within the criteria that you want it to. This program helps a patron or librarian to obtain direct access by title through all types of databases linking the patron to the full text articles. The approximate cost is \$10,000. This is a time saver, particularly when you have multiple databases.

LiLI-Z updates would take cash, and right now the Networking budget doesn't have it.

Valley Mountain Library Consortium is off the ground. They're looking at ILL within the consortium. McCall, Cascade, Boise Basin, Payette, Homedale, Council, Garden Valley, Emmett, New Meadows. A positive turnout of libraries invested in this. They're moving ahead.

BSU thinks other Mountain Valley libraries can join the SLC project without paying licensing fees because of their small size and the way they are setting up the system.

Emmett is looking at districting right now, and Erin is sure they will automate after a successful districting project.

Palouse Area Libraries Consortium PALAC is looking at LSTA projects from Washington Idaho point of view for joint purchasing of equipment etc. Not much in the way of resources. Wilmette Co. is currently involved in an LSTA project regarding virtual reference. Jan Wall can provide information for anyone interested.

No Child Left Behind website shows what school districts qualify for these grants. This grant also impacts Special Ed paraprofessionals.

## **Status Reports:**

- **Resource Sharing Pilot Project:** Gina

Libraries who will be participating have been selected and the training is scheduled. There are 3 schools in the selected libraries, Gooding HS, Moscow HS and Boise HS. The Lost Rivers District Library has not responded and Gina will be following up with them to determine whether they still want to participate or not. OCLC has recommended all automated libraries but Homedale is going to be the non-automated test. They already use LaserCat, so transition should go smoothly. OCLC has arranged to give us a lower rate and still track the statistics at a regular cost. They're billing it in a lump sum. They're also allowing us to bring in additional people to the training. We should be able to catalog unlimited throughout the duration of this project. The training is in Boise at BSU Micron Instructional Bldg. Jan. 27<sup>th</sup> & 28<sup>th</sup>.

- **LiLI Website redesign:** Michael

A month ago the prototypes of templates were shown to Management Team and they were given the go ahead. Conversion began taking place. Our original deadline was March, and we've been systematically converting pages to the new site. It looks more like April at this time. You can view the prototype at [www.lili.org/beta](http://www.lili.org/beta). The "Reference interview" ABLE course was put up a few weeks ago. We have supplemental materials that will be on the site for the Young Adult courses. These are not part of the ABLE program. As soon as it's ready, we'll test it and once we're satisfied, Michael will make those live. We should have these available by the end of January. The other 3 ABLE courses for reference are still being worked on.

There was some discussion of using [idahostatelibrary.org](http://idahostatelibrary.org) as ISL's domain. No decision has been made. ISL staff will need to look at options and discuss the issue.

- **Online library directory/database:** Michael

Projected finish date is approximately mid-February, public access date is questionable. This is a database that will merge the Idaho Library Database (currently used by ISL staff) and the Idaho Library Directory (available on the LiLI Website). It will have hypertext links to catalogs and library Websites. ISL staff will be trained on programming and managing the database. Individual libraries will be able to get their own user name and password to update their library's information themselves. There may be a need for a user guide that, if necessary, the ISL staff will develop.

- **State Library Update:** Charlie

The Blue Ribbon Committee pretty much overlooked ISL in their recommendations at this point. We're not sure if there is to be future work. We showed up as a sub-

note to one of the recommendations. That the State Library, Historical Society, PTV, and School for Deaf & Blind combined with a common fiscal office. We are not sure where this may go. General Manning is concerned about the multiplicity of boards and boards reporting to boards. The State Library Board reports to the State Board of Education, but so far that hasn't gone very far.

The State Library and the Historical Society have both sounded the Secretary of State out as to being under that agency. The State Library staff has been very conservative in regards to the budget and position vacancies. We have cut back, and have done very well with the reductions that we have been forced to take. We have transferred \$15,000 from salary savings into equipment. No one knows what it will look like after the Governor releases his budget recommendation. Charlie will be speaking before JFAC in late January. We are to spend half of the time discussing how we've met the holdbacks, and the other half explaining how we will operate on the current budget.

Michael has been permanently placed as Web Design Specialist full time. Marj Hooper will be taking the CE Consultant responsibilities. We will be advertising the now vacant Public Library Consultant position.

#### **Next Steps:**

- **Next meeting date:** All  
May 6, 2003
- **Agenda Items:** All

A speculative discussion about LiLI Services, the State of Maryland has an online homework helper, a Records librarian 24 hours a day. Looking for the next LiLI D idea. Let's keep bumping the technology forward. Look at some educational related technology.

The ultimate goal of the Virtual Reference project is to go statewide. Would it be helpful if we have a demonstration?

What services LiLI might provide. Where do we go from here with recommendations for LSTA Priorities for the future. Possibly a brainstorming session or some possible options.

**Erin – Ohio**

**TexShare**

**Show & tell**

**California digital library**

Why don't we collect usable data for evaluation? There's a big gaping hole. Keep better track of what we're doing and make it available. Outcomes are a logical result

of the outputs and we don't even have the outputs yet. You can pull numbers from a number of different places. It's not integrated and we could do a better job.

With the LiLI-D renewal we are reevaluating what numbers we track and why. We are looking at what our outcome is for the LiLI-D service and focusing on tracking information that relates to the outcome. It's not just having a bunch of numbers make it look good. What are we doing with all of these statistics? How many of them are really meaningful?

School librarian statistics are nonexistent. We can't even get an accurate count of the number of school libraries in the state. For us to not even be able to give an accurate number is scary.

The legislature is considering letting cities take on part of the bite in reduction of revenues. Right now, taxing districts and cities receive funds from the state as part of revenue sharing. These funds are a big part of library budgets. If this moves forward, we will want to discuss it more.